



WELCOME TO ROVANIEMI!

This guide contains listings of services available to immigrants living in Rovaniemi and people who work with them.

TAKING CARE OF ESSENTIALS



1 Rovaniemi Immigration Office

The Rovaniemi Immigration Office provides support for integration, prevents marginalisation and aims to increase equality...

Postikatu 1, 4th floor
96100 Rovaniemi
Open 8:00 a.m. - 4:00 p.m.
Emergencies: Tues 1:00 - 3:30 p.m., Thur 1:00 - 3:30 p.m.

www.rovaniemi.fi/immigration

2 Police

If Rovaniemi has been confirmed as your new place of domicile, you will require a valid travel document and a temporary residence permit.

Hallituskatu 1A
96100 Rovaniemi
Police customer service: tel. 071 876 0321

For more information, visit www.polisi.fi/lappi

3 Local register office

People living in Finland for over a year are registered in the national Population Information System. The local register office handles this registration.

Rovaniemi Register Office
Hallituskatu 5 C
96100 Rovaniemi
Open Mon-Fri 8:00 a.m. - 4:15 p.m.

4 EED Office

If you are looking for work in Rovaniemi, it's worth contacting the Employment and Economic Development Office (EED Office).

EED Office
Valtakatu 16
Tel. 010 19 4073
Customer service: Mon-Fri 9:00 a.m. - 3:45 p.m.
Telephone service: Mon-Fri 9:00 a.m. - 4:00 p.m.

www.mol.fi

5 Kela - The Social Insurance Institution of Finland

Kela provides financial support to people in various situations. People moving to Finland permanently generally become part of the Finnish social welfare system...

Hallituskatu 20, 96100 Rovaniemi
Pulkamontie 6, 96900 Saarenkylä
Open 9:00 a.m. - 4:00 p.m.

7 Social Service Centre

The Immigration Office is one part of the Social Service Centre. Other social services available include adult social work, income support, employment services and services for people with physical and mental disabilities.

www.rovaniemi.fi/socialservices

SUPPORT, INFORMATION AND HELP FOR EVERYDAY MATTERS

1 MoniNet

MoniNet is a multicultural centre where people can use the internet, meet and get advice and assistance for various situations and problems.

1 The Verso Partnership Project

The Verso project provides support for new immigrants settling in the area, including Finnish language instruction and help in finding jobs or places on courses.

Home Buddies

Home Buddies are volunteers who help new immigrants get acquainted with life in Finland while learning about new cultures themselves.

8 Immigration work by the Rovaniemi Evangelical Lutheran parish

The Rovaniemi parish offers support and counselling services for immigrants. The parish also organises various events and activities which immigrants are welcome to participate in.

HEALTH SERVICES



Health Centres

9 Sairaalakatu 1, 96100 Rovaniemi
10 Pulkamontie 4, 96900 Saarenkylä
Open Mon-Thu 8:00 a.m. - 4:00 p.m., Fri 8:00 a.m. - 3:00 p.m.

Your local health centre and treatment team are determined by your street address. You can find out your treatment team by visiting www.rovaniemi.fi/healthcare.

11 Central Hospital of Lapland

Ounasvaarantie 22
8:00 a.m. - 10:00 p.m. General emergency services, tel. 016 328 2140
10:00 p.m. - 8:00 a.m. Night emergency duty, tel. 016 328 2100

The Central Hospital of Lapland provides specialised medical care as well as general emergency and first-aid services for acute injuries and illnesses.

Dental care

Dental appointments
Tel. 016 322 2562 or 016 322 4630
Mon-Thu 8:00 a.m. - 3:30 p.m., Fri 8:00 a.m. - 3:00 p.m.
Urgent weekend appointments 9:30 - 10:30 a.m., tel. 010 633 8330.

Pharmacies

You can purchase non-prescription medicines and obtain medicines prescribed by a doctor at a pharmacy (apteekki). There are six pharmacies in Rovaniemi with rotating emergency opening hours in the evenings and on Sundays.

- 12 Rovaniemi 1 apteekki
13 Ilopilleri apteekki
14 Kairatie apteekki
15 Korkalovaaran sivuapteekki
16 Saarenkylä apteekki
17 Ounas sivuapteekki (Lappia)

LOCATIONS ON THE MAP



Maternity and children's health centres

Contact a maternity and children's health centre at the start of your pregnancy. Families continue to visit maternity and children's health centres until their child begins school.

www.rovaniemi.fi/healthcare

SCHOOLS

Schools

Children aged six can attend pre-school before they begin primary school. Children must attend school from the time they turn seven years old.

18 Skills development and jobs - the Rovapolut project

The Rovapolut project provides information on education and employment for immigrants. The project aims to find new training and employment paths and to increase levels of multicultural understanding in the area.

Tel. 020 798 4330, email kirsti.kaivola@rovaniemi.fi

Lapland Vocational College
Porokatu 35

For more information, visit www.lao.fi/rovapolut
See also EED Office

LEISURE TIPS



19 Library

Main library
Jorma Elton tie 6
Winter hours: Mon-Thu 11 a.m. - 8 p.m., Fri 11 a.m. - 5 p.m., Sat 11 a.m. - 4 p.m.
Summer hours: Mon-Thu 11 a.m. - 7 p.m., Fri 11 a.m. - 5 p.m., Sat 11 a.m. - 3 p.m.

With a library card, you can borrow books, magazines, videos and CDs and use the internet free of charge. There is one main library in Rovaniemi, with several smaller libraries in the area.

www.rovaniemi.fi/library

Folk high schools

Folk high schools offer a variety of courses for study and enjoyment in subjects such as languages, sports and art. There are two folk high schools in Rovaniemi.

20 Rovaniemi City folk high school
Rovakatu 2, 1st floor
Tel. 016 322 6520

21 Rovaniemi folk high school (Rovala)
Rovala 5
Tel. 040 487 3010

Sports

Rovaniemi offers excellent facilities for sports and other activities all year round. There are over 300 outdoor sports facilities and plenty of places to practise indoor sports, too.

22 The Santasport Institute offers a variety of sports for people of all ages, with an indoor pool, fully equipped gym and bowling alley.
Santasport Institute
Hihtomajantie 2
96400 Rovaniemi
Tel. 020 798 4200
www.santasport.com

23 Veshiisi Swimming Centre
Veshiisi is home to an indoor swimming centre as well as the Active gym.
Nuortenkatu 11
96100 Rovaniemi
Tel. 016 322 5292
www.rovaniemi.fi/vesihiisi

FOR EMERGENCIES

The general emergency phone number is 112

Call this number to reach the police, ambulance or fire service. This number is free of charge.

24 Lapin ensi- ja turvakoti

Lähtentie 5
Tel. 020 741 4732

Lapin ensi- ja turvakoti is a refuge that offers help in crisis situations around the clock.

For more information, visit www.lapinensijaturvakoti.fi (in Finnish)

OTHER SERVICES

25 Osviitta

Osviitta is a service point where you can obtain advice about services available in Rovaniemi.

Hallituskatu 7
Open Mon 8:00 a.m. - 5:00 p.m.,
Tues-Fri 9:00 a.m. - 4:00 p.m.
Tel. 016 322 6800

Kunta-asunnot Oy

Kunta-asunnot Oy is a company that owns apartments available for rent throughout Finland, including Rovaniemi. You can find out about apartments available for rent in Rovaniemi by contacting their tenant advisors or by filling in the search form on the Kunta-asunnot website.

Kunta-asunnot Oy

www.rovanapa.fi

Tenant advisors:
Päivi Lampela, tel. 0201 525 211
Jaana Ylijääskö-Körkkö, tel. 0201 525 210
Telephone lines open 12:00 - 3:00 p.m.
asukasvalinta.rovaniemi@kunta-asunnot.fi

VVO

VVO Oy operates throughout Finland and provides rental and owner-occupied housing in Rovaniemi. You can search for housing on the company's website at www.vvo.fi

USEFUL WEBSITES

Infopankki
www.infopankki.fi
Infopankki offers information on services and opportunities in Finland in 12 languages. The site also includes links to the websites of official agencies and organisations.

Finnish Immigration Service

www.migri.fi
This site has important information related to immigration for immigrants as well as official bodies.

Links to additional information

- www.suomi.fi
www.rovaniemi.fi
www.pakolaisneuvonta.fi (Refuge Advice Centre)
www.vaestoliitto.fi (Family Federation)
www.ihmisoikeusliitto.fi (Finnish League for Human Rights)
virtuosi.pkkky.fi/vilma/

Links for learning Finnish

- www.edu.fi/oppimateriaalit/suomeaolehyva/
www.helsinki.fi/hum/ski/ihmiset/silvberberg/peruskurssi/etusivu.htm
donnerwetter.kielikeskus.helsinki.fi/FinnishForForeigners
www.uta.fi/~km5649/finnish/times.html
www.uta.fi/~km5649/finnish/
www.uuno.tamk.fi
www2.edu.fi/yymmrasuomea
www.yle.fi/opinportti/supisuomea/
www.ilmainensanarkja.fi

